

## AireSpring Product Overview

AireSpring's award-winning product line provides fully managed, end-to-end, next-generation solutions, including Managed SD-WAN and Global Managed SD-WAN, AirePBX Cloud Phone System, SIP Trunking, and Dedicated Internet. Services are delivered over AireSpring's revolutionary nationwide IP network, providing customers with a fully integrated single vendor solution. We combine the best rates and support, the broadest nationwide service footprint, one point of contact and one easy-to-read bill with a broad range of underlying service providers.

### Cloud and Voice Communications

#### AIREPBX™ UCAAS CLOUD PHONE SYSTEM

- Professional communications with enterprise class features
- Seamlessly switch calls between desktop phone, PC, and tablet
- Multiple Video Collaboration and Online Meeting options
- Multi-level auto attendant
- Local calling included, unlimited long distance option available

#### SIP TRUNKING

- Uses AireSpring's private managed IP network
- Replace TDM with easy local VoIP service and save
- Free local and inter-office calling included
- Multiple local phone number options included both nationwide and internationally
- Full features, including E911 and 411 directory assistance
- Supports Microsoft Teams

#### LONG DISTANCE VOICE

- 6/6 increment duration billing
- 6-digit rounding
- Built to handle high volume dialer traffic
- Do Not Call and mobile blocking compliance
- Ability to dial out to Toll-Free numbers
- Aggressive rates powered by our advanced Least Cost Routing Platform
- Nationwide and international DIDs available
- Gain the advantages of next generation IP telephony without needing to purchase new IP enabled phone equipment

### Managed Network Services

#### MANAGED CONNECTIVITY

- End-to-end, fully managed network
- Geo-redundant Diversity
- Stable communications and technical support costs
- 24/7/365 Monitoring and Support

#### MPLS MESH

- Lowest rates across over 20 carrier networks
- Largest national footprint
- Reliable, efficient, and scalable
- End-to-End traffic prioritization for comprehensive QoS
- Customizable solutions, including multiple network failover options

#### MANAGED SD-WAN

(VMware SD-WAN by VeloCloud, Fortinet Secure SD-WAN or Cisco-Meraki SD-WAN)

- Enhanced WAN connections over multiple, redundant connectivity types
- Flexible, centralized WAN management
- Cloud delivered application, fully pre-configured and installed
- Next Generation Firewall (NGFW) options
- Compatible with all connectivity types (public Internet, MPLS, LTE, etc.)

#### GLOBAL MANAGED SD-WAN

- Combines mission-critical VMware SD-WAN by VeloCloud with our Global Private Network (GPN) which covers 6 continents.
- Overcomes the inefficiencies of long-haul internet transmission and improves Quality of Experience (QoE) over longer distances.
- Mitigates regulatory restrictions in some geographic locations.
- Proactive 24/7/365 NOC network monitoring and resolution support.

#### DEDICATED INTERNET ACCESS

- Offering data speeds from DS-1 through Gigabit Ethernet over fiber
- Symmetrical access and SLAs
- Bonded DIA up to 12.0 Mbps
- Managed routers available

#### AIRENMS NETWORK MONITORING SERVICE

- 24x7 real-time monitoring by the AireSpring Network Operations Center (NOC)
- Tickets pro-actively opened on behalf of customers in the event of a network alert
- Full system access via web browser
- Real-time data and records
- Free with AireSpring Managed Connectivity

#### MANAGED FIREWALL

- FortiGate Next-Generation Firewalls (NGFW) are available as a Hardware Appliance or Virtual Firewall for your core data-center.
- Configuration, updates, and 24/7/365 monitoring by AireSpring's Fortinet certified engineers.
- Reduce complexity and maximize ROI by integrating threat protection security capabilities into a single high-performance network security appliance.
- Protect against network exploitable vulnerabilities with industry-validated IPS that offers low latency and optimized network performance.
- Automatically block threats on decrypted traffic using the Industry's highest SSL inspection performance.
- Proactively block newly discovered sophisticated attacks in real-time with AI-powered FortiGuard Labs and advanced threat protection services included in the Fortinet Security Fabric.

### Disaster Recovery

#### MANAGED FAILOVER

- Automatic routing and issue detection
- Uses AireSpring's 24/7 network monitoring service
- Failover configurations for voice, MPLS, and routers
- Diversified connectivity options: Ethernet, EOC, TDM, Cable, and Wireless

#### WIRELESS INTERNET CONNECTIVITY

- 4G LTE Wireless powered by AT&T
- Cellular Enabled Modem/Router
- 24/7 Monitoring with AireNMS
- Provides quick connectivity for hard to wire sites and serves as a failover option

## The AireSpring Advantage™

### Reliable and Diversified Network

AireSpring's geo-redundant network provides true network diversity and supports disaster recovery options, allowing you to ensure business continuity.

### Online Access via our AireCare™

Customer Portal Our advanced online billing reporting portal provides 24/7 access to your billing and service details.

### Eliminate Finger Pointing Between Providers

All services are delivered by a single vendor on a fully managed network, allowing you to avoid the finger pointing that can occur when multiple vendors are involved.

### Escalation List Up to Our CEO

We stand behind our services 100 percent! We're so committed to ensuring complete satisfaction that we provide all our customers with an escalation list giving you access all the way up to our CEO.

### Personalized Service

AireSpring delivers outstanding customer service, featuring one bill and a single point of contact for all your service needs.

### Unique MESH Architecture

We merge more than 20 top tier carriers to provide a resilient, high performance network that offers the lowest cost access for each location.

### Experience and Stability

AireSpring is an established name in the industry that you can count on for your communications. We've been around for over 19 years as a profitable and debt-free company and currently process over 4.5 billion calls per month on our carrier-grade network.

### Fully Managed Network with QoS

Our fully managed, owned and operated IP network with end-to-end QoS provides exceptional voice quality. Multi-carrier and multi-network redundancy delivers maximum security and uptime (available with AireSpring Managed Connectivity).

### Free On-Premises Enterprise-Grade Router/Gateway

We provide a fully managed, enterprise-grade router/gateway to manage VoIP and Data traffic, which comes standard with AireSpring Managed Connectivity services (additional backup routers available for a fee).

### Free 24/7 Proactive WAN Network

Monitoring Service Our Managed Failover Connectivity services include free 24/7 professional monitoring with the AireNMS network monitoring service. Our NOC proactively monitors your network to pinpoint and fix potential problems before they affect your business (available with AireSpring Managed Connectivity).



Ready to find out more?  
Visit our website at [www.GetAireSpring.com](http://www.GetAireSpring.com)

